

Radford Manufacturing Inc. Terms and Conditions

1. All work and materials supplied will meet a quality standard of ISO 9001:2015.
2. Due to the volatility in today's raw material market, all quotes are valid 30 days.
3. Radford Manufacturing reserves the right to change delivery lead times, as quoted, due to material requirements, customer requests, or any other unforeseen circumstances.
4. In the event of cancellation of a multi-release purchase order, the effected purchase orders will be re-evaluated and re-invoiced for the appropriate pricing levels. All orders MUST be cancelled in writing, and are subject to approval of cancellation from Radford Manufacturing Inc.
5. Radford Manufacturing requires that applicable gauges be supplied by the Customer, if needed, for the purpose of ensuring proper inspection of the product at the time the Purchase Order is obtained. In the event the applicable gauges cannot be supplied by the Customer, Radford Manufacturing reserves the right to purchase thread gages at the expense of the customer, modify delivery schedules, or decline said Purchase Order if Customer is unable to comply.
6. Customer must provide Seller notice of rejection of non-conforming product within fifteen (15) days of delivery receipt. Customer shall request and hold rejected product for Seller's Return Material Authorization (RMA). Upon issuance of RMA, product may be returned at Seller's expense for evaluation and disposition as required by Customer.
7. If Seller is not notified by Customer within fifteen (15) days, this will constitute acceptance of product per Customer's Purchase Order.
8. Suppliers must notify Radford Manufacturing Inc. of any non-conforming product. This includes, but not limited to, changes in product and/or processes, suppliers, facility location, and must obtain approval from Radford Manufacturing for any disposition. Suppliers are required to insure this flow down requirement to the applicable supply chain.
9. Suppliers are required to retain records for a minimum 7 years of purchased product.
10. Radford Manufacturing Inc. reserves the right of access by us, our customer, and regulatory authorities to the applicable areas of all facilities, at any level of the supply chain involved in the order and to all applicable records.
11. All shipments FOB our facility, Fort Worth, TX, unless specified on Purchase Order.